BenQ

MK2442
LCD TV
Quick Start Guide/
User Manual

Table of Contents

BenQ

MK2442 LCD TV
Section 1: Quick Start Guide

Welcome

1. Please read these instructions

Congratulations. You have a state-of-the-art flat widescreen digital LCD TV which should provide you with years of viewing pleasure. Please take a few minutes to read these quick start instructions through before installing and using the TV.

What's in the Quick Start Guide?

Section 1 contains the Quick Start Guide which provides you with enough information to setup the TV. This is section 1.

What's in the User Manual?

Section 2 contains the User Manual which details the features and functions of the TV, and provides product specifications and troubleshooting information for your further assistance. The User Manual also describes how to customise the TV settings so that you can gain the best viewing experience possible to suit your preferences and viewing environment.

2. Package contents

Unpack the TV and check that all the following items are included:

LCD TV (x1)	Power cord (x1)	VGA cable (x1)
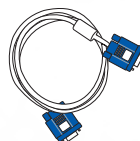
Quick Start Guide/ UserManual (x1)	Service Information (x1)	AAA battery (x2)	Remote control (x1)

☞ The type of power cable supplied may differ from that illustrated, dependant upon your region of purchase.

If any item is missing or damaged, contact your place of purchase immediately and notify them of the discrepancy. Please keep the product documentation in a safe place for later reference.

☞ Dispose of packaging wisely:
• The cardboard carton can be recycled.
• Do not leave plastic bags within reach of young children or babies.
• Check that you haven't left an accessory inside the packaging, befored discarding.

☞ For the primary safety of yourself and others, this TV should be handled with care to avoid damage to it or to persons which come into contact with it.

All LCD screens have a very thin protective layer of glass which is liable to marking or scratching, and cracking if struck or pressured. The liquid crystal substrate is also liable to damage under excessive force or extreme temperatures. Please handle with care.

3. Select and prepare the installation location

In order to prevent potential dangers and prolong the service life of the TV, please observe the following points when installing, operating and cleaning the TV.

Do NOT place the display on an uneven, sloping or unstable surface where it may fall and cause damage to itself or others.
Have a qualified technician secure the display where it is placed in case there is an earthquake.

Do NOT place the display near water, like a spa or pool, or in a position which will allow the splashing or spraying of water onto the display, like in front of an open window where rain water may enter.

Do NOT place the display near or above sources of heat, such as radiators, heaters, fuel stoves and other heat-generating items (including audio amplifiers). Otherwise heat may cause damages to the outer casing as well as the components inside.

If wall mounting, allow appropriate space on top for attaching the display to the wall bracket.

If wall mounting, have a suitable qualified and experienced tradesperson mount it safely. Use only a recommended display wall bracket for this model display and ensure that the mounting bracket (optional accessory) is securely screw fixed to the wall structure, and not just the wall render, lining or cladding. Ensure the bracket is level horizontally. Do not glue the bracket to the wall.

Do NOT place the display in an enclosed place without allowing for ventilation.

All Liquid Crystal Display (LCD) screens have a very thin protective layer of glass which is liable to marking or scratching, and cracking if struck or pressured.
The liquid crystal substrate is also liable to damage under excessive force or extreme temperatures. Please handle with care.

Do NOT cover or block the vents and openings while the display is switched on, as the heat may accumulate inside the display and result in danger.

Do NOT place the display in direct sun or where direct sun or spot lighting will shine onto the display, as the heat may damage the display and the bright light will make viewing the display more difficult than necessary.

If recessed into a wall opening, you must leave appropriate free space both top and bottom for mounting and removing the display.

When installing the display, connect the power cord to socket-outlet which must be provided near the display and easily accessible. If a fault should occur during operation of the unit, operate the disconnect device to switch the power supply off, or disconnect the power cord.

Observe all warnings and cautions as labelled on the display.

4. Installing the Base

Important safety notes

Please pay attention to the following before installing:

- For safety reasons, it is recommended that the installation be carried out by at least two adult persons.
- The LCD panel of the display is extremely fragile and subject to damages easily. Avoid touching the LCD panel when installing or moving the display, and take precautions not be let any objects come into contact with the panel. It is recommended that you use a soft, clean and lint-free towel to protect the display when installing.
- Pay attention to the stability of the location where the display will be placed.

Follow the instructions below to install the TV stand:

Open the box, and make sure all necessary parts are in the box. The package contains:

Stand

LCD TV

1. Cover an even stable surface with a soft cloth. Place the LCD TV unit face down on the cloth. Fit the stand onto the bottom of the LCD TV unit as shown:

2. Then push until stand into the LCD TV's stand socket.

5. Disconnecting the base and arm

1. Cover an even stable surface with a soft cloth. Place the LCD Display unit face down on the cloth. Fit the stand onto the bottom of the LCD Display unit as shown:
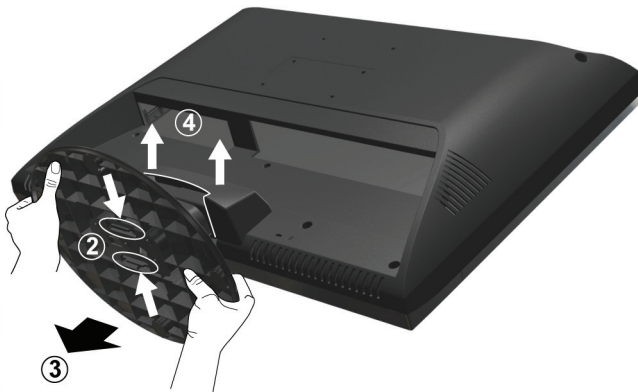
2. Push inward the two inserts located under the stand base of the LCD Display, as shown above by (2), to take the inserts apart from the base.
3. Remove the base from the arm, as shown above by (3).
4. Pull the hinge cover on the arm upward to remove it, as shown above by (4).
5. Remove the 4 screws from the hinge, then pull off the arm slowly, as shown below by (5).
6. Removal of the arm from the stand base completed.

6. Adjust the viewing angle

This display is equipped with a adjustable base. If necessary, turn the display screen to an appropriate angle (maximum 20 degrees up and down) for more comfortable viewing.
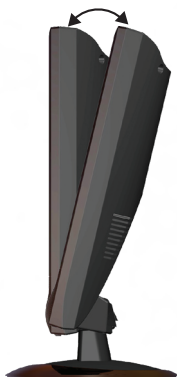
7. Connect the antenna cable

Connect a TV antenna cable fly-lead from your TV antenna system or Cable TV (CATV) to the TV input on the TV. Check to make sure that the cable connection is firmly in place.

- A poor quality TV signal will produce a poor picture and/or sound on your TV. For high quality picture and sound ,you will need a high quality TV signal. Depending upon your location, for best TV signal reception, you should have a properly aligned outdoor TV antenna system. If need be, consult a professional antenna specialist.

TV IN

8. Connect the power cable

1. Locate the power cable from the packaging, and plug the appropriate end into the AC IN socket on the rear of the TV (as illustrated below).
2. Connect the other end into an appropriate wall power outlet, the TV will enter standby mode and the power indicator (on the front lower center) will light up orange.

☞ • The type of power cable plug and socket illustrated may differ from the type used in your region.
 • Only use an appropriate power cable for your region. Never use a power cable which appears damaged or frayed. Never change the plug type on a power cable. Be aware of total loading when using extension cords or multiple outlet power boards.

WARNING:

This TV has been engineered and manufactured with the highest priority on safety, however, IMPROPER HANDLING OR USE CAN RESULT IN POTENTIAL ELECTRICAL SHOCK OR FIRE HAZARD. Please handle this TV with care. If damaged, turn off the power and unplug the power cable from the TV. Transport the TV to your nearest BenQ authorised service centre for repair.

9. Activate the remote control

Installing batteries

1. Turn the remote control to reveal its back side, and open the lid of the battery compartment.

2. Insert the batteries (supplied) ensuring that the positive and negative marked battery terminals match the (+) and (-) marks in the battery compartment. Note that these batteries are provided for your convenience so that you can operate the display straight away. You should replace them as soon as possible.

3. Refit the lid of the battery compartment.
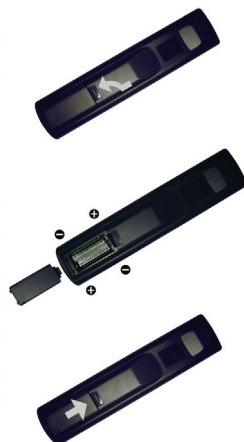
Battery safety notice

The use of the wrong type of batteries may cause chemical leaks and/or explosion. Please note the following:

- Always ensure that the batteries are inserted with the positive and negative terminals in the correct direction as shown in the battery compartment.
- Different types of batteries have different characteristics. Do not mix different types.
- Do not mix old and new batteries. Mixing old and new batteries will shorten battery life and/or cause chemical leaks from the old batteries.
- When batteries fail to function, replace them immediately.
- Chemicals which leak from batteries may cause skin irritation. If any chemical matter seeps out of the batteries, wipe it up immediately using a dry cloth.
- Due to varying storage conditions, the battery life for the batteries included with your TV may be shortened. Replace them within 3 months or as soon as you can after initial use.

Using the remote control

1. Point and aim the top front of the remote control directly at the display when pressing the buttons.

2. The remote control must be held at an angle within 30 degrees of the display's remote control sensor window to function correctly. The distance between the remote control and the sensors should not exceed 5 meters.

3. Do not cover the sensor window on the front of the display (below the power indicator lamp), or place objects in front of it which will block the direct lineof- sight between the remote control and the sensor window on the display.

☞ • Do not let the remote control become wet, or place it in humid environments (like bathrooms.)

• If the remote control sensor window on the display is in direct sunlight or strong light, the remote control may not operate properly. In this situation, change the light source or readjust the angle of your display, or operate the remote control from a location closer to the remote control sensor window on the display.

30^0 30^0

10. Initialize your TV

Press Power button on the remote control. the TV will turn on and the power indicator will light up blue. When first turned on (and until tuned), the Initial Menu will display:

Before you can use your TV to view TV programs, you need to let it search for and tune TV station programs appropriate to your region. This process only needs to be done when the TV is newly installed, or whenever you install it in OSD menu for convenience of operation.

1. When **Language** is highlighted, use the ◄ or ► buttons to select the language displayed on the menu.
2. Press ▼ button to select **Auto Tuning** and press the **OK** button.
3. Press ◄ or ► to select the **Country** where you operate the TV, then select **Start** and press **OK**. The Auto Tuning automatically creates a list of receivable channels. Press the **BACK** button at any time to interrupt the memorization process. (The list cannot be created if interrupted)

11. View the TV programs

- Press **PROG▲** or **PROG▼** on the remote control to sequentially cycle through your TV channels.
- To select a single- or double-digit channel, press the corresponding channel selection buttons on the remote control. For example, to select channel 8, press 0 and 8 on the remote control.
- Press **VOL⁺◢** or **VOL⁻◢** on the remote control to increase volume. The volume indicator will increase in length as volume rises.
- Press Mute on the remote control to turn off the sound temporarily. Press Mute once more, or press **VOL⁺◢** or **VOL⁻◢** to restore the sound level.
- You can press **RETURN** on the remote control to quickly return to the previous viewed channel.

Care and cleaning information

- Always turn off the display and disconnect it from the mains power before cleaning.
- Do NOT use cream, liquid, aerosol or spray cleaners. Use only a slightly damp well wrung-out (drip-free) and lint-free, clean soft cloth and lightly wipe the display. If necessary, use a pH-neutral liquid dish-washing detergent diluted with water on a separate clean lint-free cloth to remove oil or grease marks. Wipe over again with a cleandry lint-free cloth to remove any smear marks.
- Under close examination and in certain circumstances, you may notice that a few non-active pixels appear on the screen as a fixed point of colour. Please note that this does not affect the performance of your product as it is usually not visible at normal viewing distances.
- If the display is not going to be used for an extended period of time (like when you are going away for holidays), it should be switched off and unplugged from the wall outlet. You should also consider removing the batteries from the remote control (as they may leak)
- LCD (Liquid Crystal Display) screens, like plasma and conventional CRT (Cathode Ray Tube) screens, are also susceptible to 'screen burn-in' or 'image retention' which can be found on the screen as visible fixed lines and shades and can't be removed. If the circumstance is caused due to improper use by the user (such as the left and right straight lines occurred from displaying still pictures for long periods of time, the channel logos, etc.), an appropriate service fee should be charged. To avoid such permanent damage to the screen, it is advisable to take the following preventive actions:
  (1) Avoid displaying still (inactive) image s for more than two hours.
  (2) Change the screen image aspect ratio from time to time.
  (3) If it is necessary to display still images for a long time, lower the contrast and brightness.
  (4) The LCD monitor is designed for use in normal home environment, do not use it in any other place, such as public places.

What's next?

You have reached the end of Section 1: Quick Start Guide. By now, you should have a reasonable understanding of your new LCD TV and its controls, know how to install, connect, turn on and how to care for and maintain it.

Should you wish to maximize your viewing experience pleasure, Section 2 of this booklet contains the User Manual which describes how to customise the display settings to suit your preferences and viewing environment. It details the features and functions of the display and provides product specifications and troubleshooting information for your further assistance.

BenQ

MK2442 LCD TV
Section 2: User Manual

Welcome

Getting to know your TV

Front view
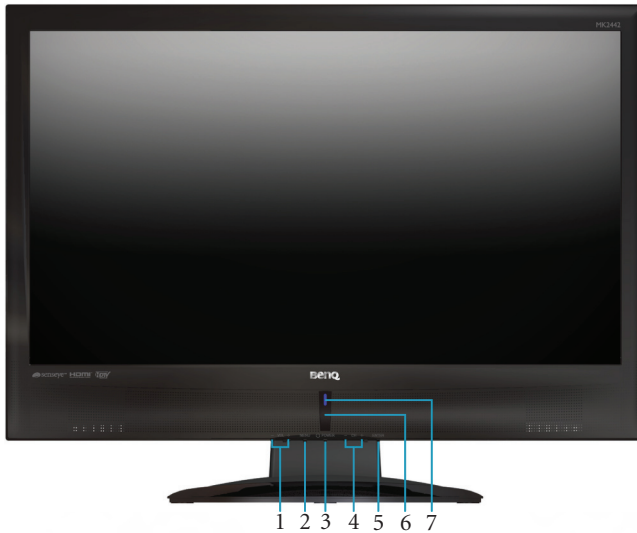
No.	Name	Description
1	VOL +/- button	• Adjusts the volume level of the speakers. • In the OSD menu, moves the selection highlight left or right or changes settings.
2	MENU button	Displays the OSD (On-Screen Display) menu if not visible, or exits the current menu if displayed.
3	Power/Standby button	Toggles the display between standby mode and on.
4	CH +/- button	• Press these buttons to sequentially change channels. • In the OSD menu, moves the selection highlight up or down.
5	ENTER button	Select input source.
6	Remote Control Receiver	Receives command signals from the remote control. Do not obstruct the sensor by placing any objects in front of it, which will hinder the reception of signals.
7	Power Indicator	• Lights up blue when the diaplay is powered on. • Lights up orange when the diaplay is in standby mode.

Rear view
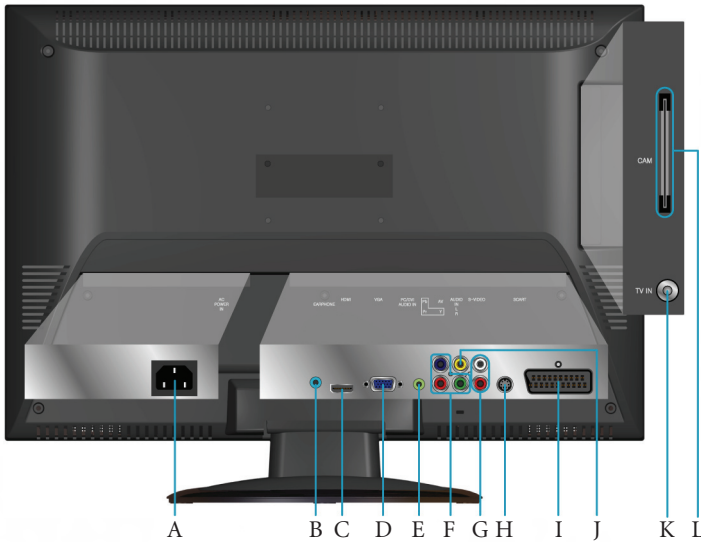
No.	Name	Description
A	AC Power Input	Connect to a AC power source.
B	Headphone Jack	Connect to your headphones.
C	HDMI Input Terminal	Connect to the HDMI digital audio/video output or DVI digital video output on digital video devices.
D	VGA (PC Video Input)	Connect to the RGB video (D-sub) output of PCs.
E	PC/DVI Audio In	Connect to the audio output of PCs. This jack is used for PC Audio input, when the picture input is connected to VGA or DVI (via HDMI input) on the PC.
F	YPbPr Component Video Input	Connect to the Component video (Y Pb Pr) output of video devices.
G	Audio In L/R	Connect to the left/right audio channel output of video devices.
H	S-VIDEO Input	Connect to the S-Video output of video devices.
I	SCART Input	Connect to external equipment with scart socket. This scart input allows audio and CVBS/YC/RGB+CVBS. RGB,S-VIDEO from an external devise to be shown on your TV.
J	AV Composite Video Input	Connect to the Composite video (AV) output of video devices.

No.	Name	Description
K	RF Antenna / Cable TV Input	Connect to RF Cable or CATV cable.
L	CAM Card Slot	Plug the CAM Card into this slot.

Getting to know the remote control

Remote Control

1. ⏻ POWER

Press this button to power the TV on or put it to the standby mode.

2. DTV/RADIO

Digital TV function. Switch between DTV/RADIO programs.

3. INFO

Press this button to display the input source

4. SLEEP

Press this button to set the automatic shut-off timer.

5. SOUND

To select sound mode from Standard, Music, Movie, Sports, and User.

6. FREEZE

Press this button to freeze the image on the screen. Press the button again to resume viewing in real time.

7. 0-9 Channel selection

Press these buttons to select the program you wish to view.

8. AVC

The tuner contains automatic volume control circuitry (AVC) to prevent converter overload.

9. GUIDE

Displays the Electronic Program Guide on the screen in DTV mode. Pressing again to turn Guide off.

10. VOL⁺◢ / VOL⁻◢

Press these buttons to raise or lower the volume level. information.

11. BACK

In the OSD menu, press this button to return to the previous menu page.

12. ▲/▼/◄/►/OK

• Press ▲ or ▼ to change TV programs sequentially.

• Press ◄ or ► to adjust volume.

When the OSD (On-Screen Display) menu displays on-screen:

• Press ▲ or ▼ to select settings.

• Press ◄ or ► to adjust settings.

• Press OK to execute selections, or to enter a submenu you have selected.

13. ⊕INPUT

Press these buttons to sequentially change channels.

14. ■ **Red**
Function key for teletext, program edit, or electric program guide.

15. ■ **Green**
Function key for teletext, program edit, or electric program guide.

16. ■ **Yellow**
Function key for teletext, program edit, or electric program guide.

17. ■ **Blue**
Function key for teletext, program edit, or electric program guide.

18. **Senseye**
Press this button to display the senseye menu.

19. 🔇 **MUTE**
Press this button to mute the sound output. Press it again to restore the sound output.

20. **BACKLIGHT**
Press this button to adjust your desired screen backlight level.

21. TV AUDIO
• Select sound modulation in ATV.
• Select audio language in DTV.

22. ATV/DTV
Swap between ATV/DTV. Swap to the last TV source when in other source.

23. PICTURE
Press this button to select a desired preset picture mode: Standard, Mild, User, Dynamic.

24. SUBTITLE
• ATV: Switch between available subtitle languages.
• DTV: Display subtitle language selection box.

25. WIDE
Press this button to adjust the screen image aspect ratio.

26. RETURN
Press to toggle between the current channel and the previous one.

27. PROG ▼/▲
Press these buttons to sequentially change channels.

28. LIST
Display channel list.

29. FAVORITE
Press this button to jump to one of the favorite channels you have stored.

30. MENU
Press this button to display the OSD menu for commands and settings. Press it again to close.

31. TELETEXT Function
• ▤ HOLD: Press this button to remove the information from the display and stop the automatic page change which will occur if a teletext page consists of 2 or more sub pages.
• ▤ UPDATE: Input a page number, and then press this button. The teletext page will be closed and will show the update symbol+- on the top left corner. When the update symbol changes to the page number, it means the page is complete downloaded.
• ▤ SUBCODE: When a selected Teletext page has hidden sub pages or timed pages, these pages can be seen by using sub code function.
• ▱ TEXT/MIX:
In TV Mode: Press the TEXT/ MIX button to enter the Teletext mode.
In TELETEXT Mode: Press the button again to superimpose a Teletext broadcast onto the screen of current TV program (mixed Mode).
In MIXED Mode: Press the button again to return back to the normal TV Screen (current program).
• ▤ INDEX: Press the Index button to return back to index page.
• ▤ LIST: Press this button you force the Teletext to LIST Mode. List the pages that you have previously stored in the memory. Press LIST button again to exit from LIST Mode to Teletext.
• ▤ SIZE: Select double height text under Teletext mode for full screen.
• ▤ REVEAL: Press this button to display concealed information, such as solutions of riddles or puzzles. Press this button again to remove the information from the display.

Using the remote control

Power on, off and standby

Turning on the TV

After plugging the TV's power cable into a wall outlet, the TV will enter standby mode automatically. The power indicator will light up orange. Press ⏻**Power** on the remote control. The TV will turn on and the power indicator will change to blue.

Putting the display to standby

Press ⏻**Power** on the remote control again, and the TV will return to standby mode. The power indicator will turn orange.

☞ The display still consumes a very small amount of power (about 1W) in standby mode.

Switching inputs

1. Turn on all connected equipment or devices before selecting an input.
2. Press ⏎**INPUT** on the TV to view the current selected input. Press ⏎ **INPUT** button, use ▲ ▼ button to select your desired input then press **OK** button to confirm. You can also press ⏎**INPUT** continuously to switch between different input sources.

Input Source
DTV
ATV
SCART
YPbPr
VGA
HDMI
AV
S-Video

BACK   OK
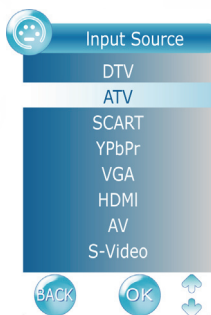
☞ • These options will only appear when corresponding signals are connected to the display.
   • Be aware that HDMI input must be HDCP-compliant to be displayed.
     When switching to the HDMI inputs, the display needs several seconds to detect the HDCP information from the signal source and no image will be displayed during this period. This is not a malfunction.

Adjusting sound setting

Adjusting volume

• Press **VOL⁺**◢ on the remote control to increase volume. The volume indicator increases in length as volume rises.
• Press **VOL⁻**◢ on the remote control to decrease volume. The volume indicator decreases in length as volume falls.

Mute setting

Press ⊠ **MUTE** on the remote control to turn off the sound temporarily.
Press ⊠ **MUTE** once more, or press **VOL⁺**◢ or **VOL⁻**◢ to restore the sound level.

Selecting a TV sound mode

Press **TV AUDIO** on the remote control to toggle TV sound among available modes. (The modes available will depend on the TV or Video sound system being received).

Selecting a preset audio mode

Press **SOUND** on the remote control to select a suitable preset audio mode form Standard, Music, Movie, Sports, or User. You can also customise the User mode according to your own perference.

Changing channels

Selecting a channel program directly

To select a program number, press the channel number first using the channel selection buttons, and then press **OK**.

For example, to select channel 8, press ⑧, and then **OK**.

To select channel 28, press ②, ⑧, and then **OK**.

Changing channels sequentially

Press **PROG▲** or **PROG▼** on the remote control to sequentially cycle through your TV channels.

Selecting channels from Channel List

Press the **OK** button and the Channel List will be displayed. Press **OK** key on the channel you wish to watch, and you can be directed to that channel immediately.

Returning to the previous selected channel

The **RETURN** button on the remote control allows you to quickly switch between the current selected channel and the previous one.

Selecting favorite channels

Press **FAVORITE** key to display the favorite channels you've added to the **FAVORITE LIST**. You can use ▲ or ▼ to select a favourite channel, and then press **OK** to direct to that channel immediately. To set up favourite channels, select the Program Edit function in **CHANNEL** menu.

Selecting a picture modes

To select a picture mode, press **PICTURE** on the remote control. This enables you to select from the following settings:

Picture mode	Description
Standard	Suitable for viewing in environments with normal lighting condition.
Mild	Images are displayed with moderate brightness and contrast, making it suitable for prolonged viewing.
User	Your own customised picture mode.
Dynamic	Suitable for brighter environments. The contrast of the TV display will be adjusted to higher level for better view.

Using the sleep timer

The sleep timer is useful if you want the display to automatically to go into standby mode after a set period of time. Press **SLEEP** repeatedly on the remote control to select the sleep timer from Off to 240 minutes.

Using Electronic Program Guide (EPG) function

Press the **GUIDE** button to display the Electronic Program Guide.

Press the ▲ or ▼ button to scroll up or down the channels, ◄ or ► to change time period. To change date, press the Yellow key first, and then select date with ◄ or ►.

You can also pause at a channel and press the **INFO** key to view the detailed program information, or press **OK** to switch to that program directly. You can also add a reminder on a program by pressing the Blue button. When the reminder event is about to start, a window will appear to remind you for watching. To check the programs you've added by Reminder, press the Green key to display the **SCHEDULE LIST**. To delete a Reminder, select with ▲ or ▼ and press the Red key. Press the **BACK** button to exit Electronic Program Guide.

Adjusting backlight

To adjust the intensity of your TV's backlight system, press **BACKLIGHT** on the remote control, and then press ◄ or ► to select a suitable level. When viewing the TV in dimly lit rooms it is recommended to reduce the backlight which will reduce the image brightness and make the dark areas of the image darker, thus maintaining a high contrast image in a dark environment.
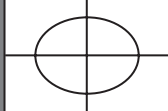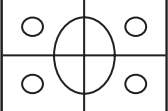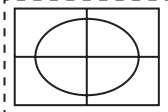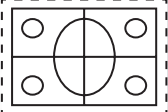
Freeze image on screen
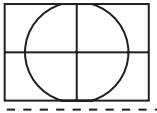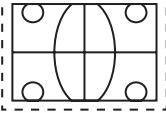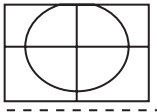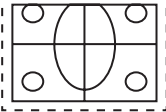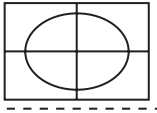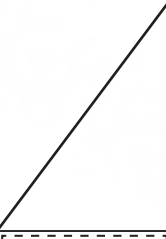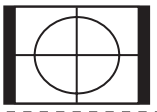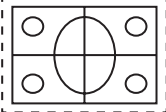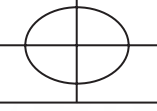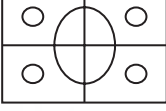
Press **FREEZE** once to stop the screen at the current image, and press again to resume the screen playing.

☞ • This function allows you to stop the screen at the current image. However the current video will keep running at the background, and the screen will resume playing from the video signal received at the moment you cancel the funtion, not from the freezed image.

  • In order to avoid possible "image retention" or "screen burn-in" on the LCD screen, it is recommended that you change the aspect ratio from time to time, and not to display a still image for more than two hours.

Adjusting aspect ratio

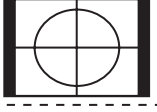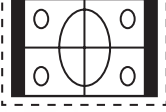Press **WIDE** on the remote control to cycle through the aspect ratios. The table below shows the resulting images in relation to the input image when different aspects are selected:

Aspect ratio	Description and usage	Aspect ratio of input video	
		4:3	16:9
Full	Stretches a 4:3 image to16:9 aspect proportions.Recommended for use when viewing video sources which are already in 16:9 aspect such as digital TV and most widescreen DVDs.		

Aspect ratio	Description and usage	Aspect ratio of input video	
		4:3	16:9
Zoom1	Stretches a 4:3 image to 16:9 aspect proportions and enlarges the resultant image on the screen. Recommended for use when viewing video sources which are in 4:3 aspect such as analog TV input.		
Zoom2	Stretches a 4:3 image to 16:9 aspect proportions and enlarges the resultant image on the screen. Recommended for use when viewing video sources which are in 4:3 aspect such as analog TV input.		
Panorama	Resizes a 4:3 image to 16:9 aspect proportions, and trims off the top and bottom strips. Recommended for use when viewing 4:3 aspect video presenting compressed 16:9 aspect images in a 4:3 aspect frame in a socalled letterbox format (black strips along the top and bottom).		
Auto	Stretches a 4:3 image to the width of a 16:9 aspect image proportions. Recommended for use in filling the screen with a 4:3 aspect image.		
4:3	Resizes the image to 4:3 aspect proportions. Recommended for use when viewing video sources which are already in 4:3 aspect such asanalog TV and PC videoinput.		
Under Scan or 16:9	Displays the original signals on the screen in 1:1 output. Recommended for use when in HDMI-PC source. ☞The Underscan aspect ratio will only appear when in HDMI input source and the resolution is video timing.		

☞ • When viewing PC, only "16:9" and "4:3" are available for selection.
   • To avoid possible "image retention" or "screen burn-in" on the LCD screen, it is recommended that you change the aspect ratio from time to time, and prevent the display from displaying a static image for a prolonged period of time.

Using the Teletext function

Press ✉ **TEXT/MIX** on the remote control to display Teletext, and again to turn it off.

☞ Teletext is only available when ATV is selected as the input source, and a signal which transmits Teletext is currently displayed. Not all TV stations and video signals broadcast Teletext. If in doubt, please contact the TV station.

When Teletext displays on-screen, you can:

✉ TEXT/MIX/PICTURE
• In TV Mode: Press the TEXT/ MIX/ PICTURE button to enter the Teletext mode.
• In TELETEXT Mode: Press the button again to superimpose a Teletext broadcast onto the screen of current TV program (mixed Mode).
• In MIXED Mode: Press the button again to return back to the normal TV Screen (current program).

▤ SUBCODE
When a selected Teletext page with hidden sub pages or timed pages, these pages can be seen by the following manner:
• Press the sub code button. Screen will show « /0001 ».
• Enter 4 digits number button corresponding to the sub page desired. E.g. 0001 for sub page number 1.
• Wait until the page appears.

▤ UPDATE
• Input a page number, and then press this button. The teletext page will be closed and will show the update symbol+- on the top left corner. When the update symbol changes to the page number, it means the page is complete downloaded.
• Press this button again to open the teletext page.

▤ HOLD
• Press this button to remove the information from the display and stop the automatic page change which will occur if a teletext page consists of 2 or more sub pages.
• To continue press this button again. The number of sub pages and the sub page displayed is, usually, shown on the screen below the time. When this button is pressed the stop symbol is displayed at the left-top corner of the screen and the automatic changing is inhibited.

▤ REVEAL
• Press this button to display concealed information, such as solutions of riddles or puzzles.
• Press this button again to remove the information from the display.

▤ SIZE
Select double height text under Teletext mode for full screen.
• Press this button to enlarge the top half of the page.
• Press this button again to enlarge the bottom half of the page.
• Press this button again to return to the normal display.

☰ LIST
• Press this button you force the Teletext to LIST Mode. It means that row 24 (bottom row of Teletext) will not have transmitting information, only the pages that you have previously stored in the memory.
• Press LIST button again to exit from LIST Mode to Teletext.

☰i INDEX
• Press the Index button to return back to index page.
When you press this button in Teletext mode, a CURSOR appears. This cursor (rectangular box) contains a page number and you can select the desired page simply by using the four colours.
• RED button: Move cursor down.
• GREEN button: Move cursor up.
• YELLOW button: Change from current page to selected page.
• BLUE button: Exit the CURSOR Mode.

Press the appropriate ▮▮▮ ▮▮▮ ▮▮▮ ▮▮▮ colour keys to perform corresponding functions.
Press **PROG▲** or **PROG▼** to go to the previous or next Teletext page, or to move between subpages when selected.

Connecting video and audio signals

Input options

This TV supports the simultaneous connection of several different types of signal sources, and permits you to select whichever one of the available sources you wish to view at any time. You can press ⏎INPUT on the display to select an input source.

- Before connecting any devices, please turn all equipment off.
- To obtain the most benefit from the digital LCD screen, you should select the connection method which will provide you with the best possible signal.
- Once connected, please ensure that all plugs are fully inserted and firmly seated. Be aware that if incorrect connections are made, picture quality may be adversely affected.

Connecting the Composite Video input

Connect the Composite Video output of your output equipment to the VIDEO and AUDIO L/R terminals on the display using the Composite Video cable as illustrated (not provided). A Composite Video cable consists of three connectors: Yellow (video), White (left channel audio), and Red (right channel audio) . Ensure that the colors of the plugs and terminals match when making connection.

To view video image from these inputs, press ⏎INPUT and use ▲ ▼ button to select **AV** then press **OK** button.

☞ Composite Video provides the least optimal image quality. Both S-Video and Component Video provide better quality video signals. AV3 supports both Composite Video and SVideo signal inputs. If you use S-Video, you cannot use Composite Video for that input.

Composite Video cable

VCD Player
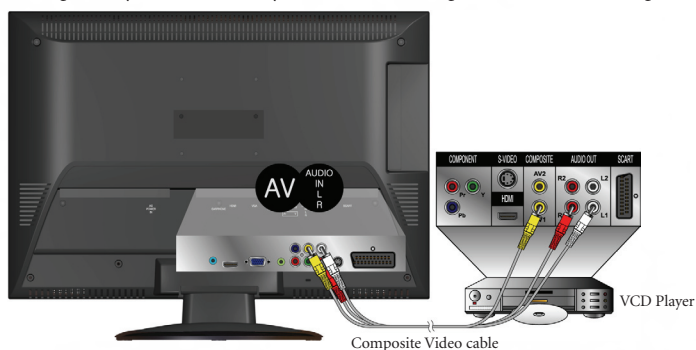
Connecting the SCART input

Connect the SCART of your output equipment to the TV's SCART terminal using a SCART cable (not provided).

To view video image from these inputs, press ⊕INPUT and use ▲ ▼ button to select **SCART** then press **OK** button.

AV Equipment

SCART cable

Connecting the Component Video input

1. Connect the Component Video output of your output equipment to the TV's YPbPr IN terminals using a Component Video cable (not provided). A Component Video cable consists of three plugs: Green (Y), Blue (Cb/Pb), and Red (Cr/Pr). Ensure that the colours of the plugs and terminals match when making connection.

2. Connect the corresponding audio output of your output equipment to the AUDIO INPUT L/R input terminals on the display using an audio cable (not provided).

To view video image from these inputs, press ⊕INPUT and use ▲ ▼ button to select **YPbPr** then press **OK** button.

☞ Of the analog video signal types, Component Video offers the best quality. See "Supported Component Video input signal resolutions" on page 45 for supported resolutions.

Audio cable

DVD Player

Component Video cable
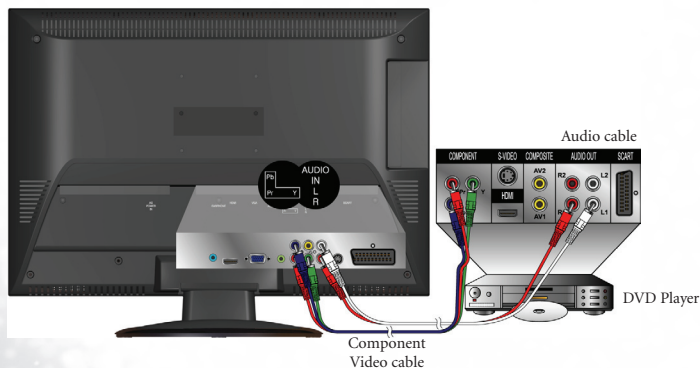
Connecting the S-Video input

1. Connect the S-Video output jack on your output equipment to the S-VIDEO jack on your display using an S-Video cable (not provided). Pay attention to the pins in the plugs when inserting so to keep the pins from bending.
2. Connect the S-Video audio output jack of the output equipment to the AUDIO L/R input jacks using a suitable audio cable (or a composite video cable. In this case, the yellow plug will not be used).

To view video image from these inputs, press ⊕INPUT and use ▲▼ button to select **S-Video** then press **OK** button.

☞ You should not connect both a composite Video and an S-Video from the same device; just one or the other. If you have the choice, use the S-Video instead of composite Video as an S-video signal provides a higher quality signal to that of composite Video.

S-Video cable

Audio cable

DVD Player
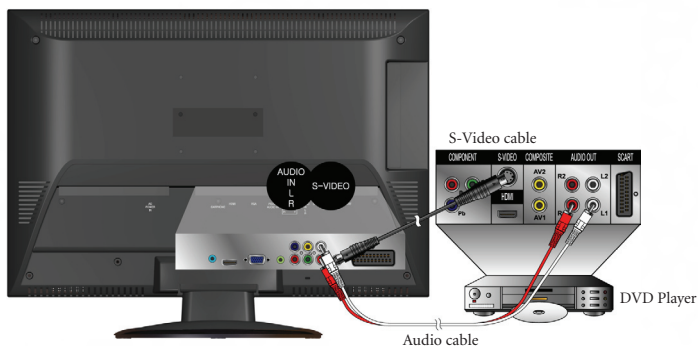
Connecting the PC input

1. Connect the VGA output of your PC to the VGA IN terminal on the TV using a mini D-Sub (15-pin) cable.
2. Connect the audio output of your PC to the TV's VGA LINE IN terminal using an appropriate 3.5mm-diameter Mini-jack stereo audio cable (not provided).

To view video image from this input, press ⊕INPUT and use ▲▼ button to select **VGA** then press **OK** button.

☞ When you connect the display to a PC, you should adjust the resolution in the display properties of the computer to closely match the native resolution of the display (for example, 1680 x 1050 pixels). See "Supported PC (D-Sub/DVI) input signal resolutions" on page 45 on other supported resolutions.

PC

Audio cable

Mini D-Sub cable
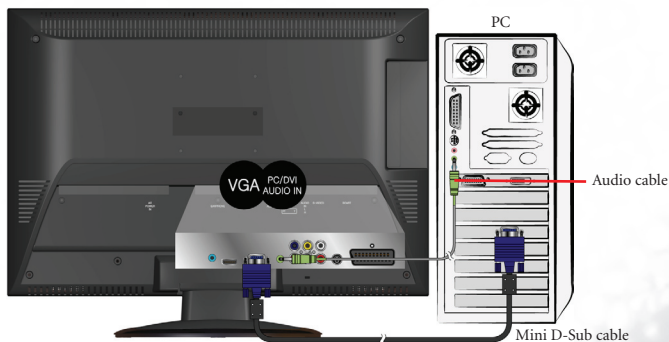
Connecting the DVI input

1. Connect the digital video output of your output equipment (for example, a PC or digital Set Top Box) to the HDMI IN terminal on the TV using a DVI to HDMI adaptor cable (not provided).

2. Connect the DVI audio output of your output equipment to the TV's PC AUDIO INPUT input terminals using an appropriate audio cable (not provided).
To view video image from this input, press ⏻**INPUT** and use ▲ ▼ button to select **HDMI** then press **OK** button.

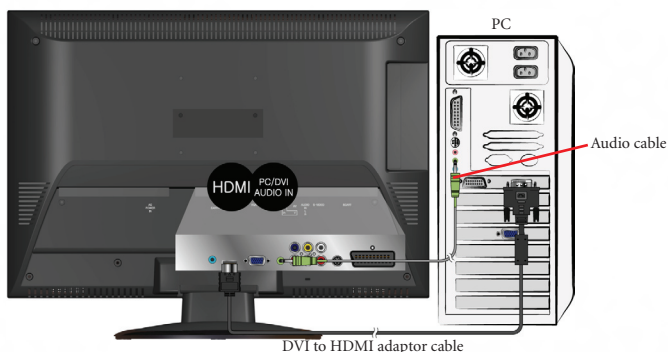☞ When connected to a PC, you should adjust the resolution in the display properties of the computer to closely match the native resolution of the display (for example, 1024 x 768 pixels). See "Supported PC (D-Sub/ DVI) input signal resolutions" on page 45 on other supported resolutions.

PC

Audio cable

HDMI PC/DVI AUDIO IN

DVI to HDMI adaptor cable

Connecting the HDMI input

Connect the HDMI output of your output equipment to the HDMI IN terminal on the display using an HDMI cable(not provided).
To view video image from this input, press ⏻**INPUT** and use ▲ ▼ button to select **HDMI** then press **OK** button.

☞ HDMI (High-Definition Multimedia Interface) is an all-digital audio/video interface capable of transmitting uncompressed streams. HDMI provides an interface between anyaudio/video source, such as a set-top box, DVD player, or A/V receiver over a single cable. See "Supported HDMI input signal resolutions" on page 46.

HDMI

COMPONENT S-VIDEO COMPOSITE AUDIO OUT SCART
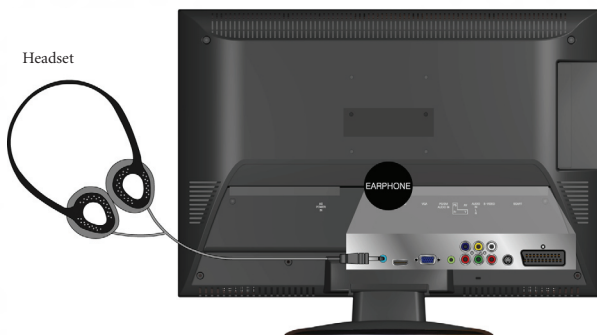
DVD Player

HDMI Cable

Connecting the headset audio output

This display provides a stereo headset output socket for delivering the audio signal to a stereo headset.

Connect the stereo headset plug (3.5mm Mini-jack type) to the stereo headset output socket on the display using a suitable audio cable.

☞ Once connected, the display speakers will be muted automatically.

Headset

EARPHONE

OSD (On-Screen Display) menu

OSD structure

	Input signal type						
	DTV	ATV	SCART	YPbPr	HDMI	AV	S-Video	VGA
PICTURE	• Picture Mode • Contrast • Brightness • Colour • Tint • Sharpness • Colour Temperature • Red • Green • Blue • Aspect Ratio • Backlight • Senseye							• Picture Mode • Contrast • Brightness • Colour • Tint • Sharpness • Colour Temperature • Red • Green • Blue • Aspect Ratio • Backlight • Auto Adjust • H-Pos • V-Pos • Size • Phase
SOUND	• Sound Mode • Balance • Bass • Treble • AVC • Audio only							
TIME	• Clock • Off Time • On Time • Sleep Timer • Auto Sleep • Time Zone							
OPTION	• Language • Audio Languages • Subtitle Language • Hearing Impaired • Country • DCR • SCART Input • OSD Time Out • Canal+ • HDMI Audio • Text Mode							

	Input signal type						
	DTV	ATV	SCART	YPbPr	HDMI	AV	S-Video	VGA
OPTION	• HDMI RGB Range • Over Scan • Memory Recall						
LOCK	• Lock System • Set Password • Block Program • Parental Guidance		not available				
CHANNEL	• Select • Auto Tuning • DTV Manual Tuning • ATV Manual Tuning • Programme Edit • CI Information		not available				

☞ The available menu items are dependent on the input source being selected. Unavailable items will be greyed out or not displayed.

Navigating the OSD menu

You can use the On-Screen Display (OSD) menu to adjust the settings on your display. To display the OSD menu, press **MENU** on the display:
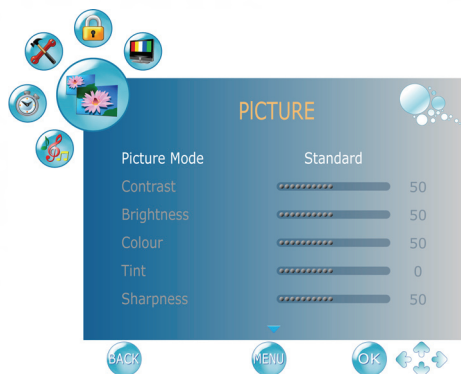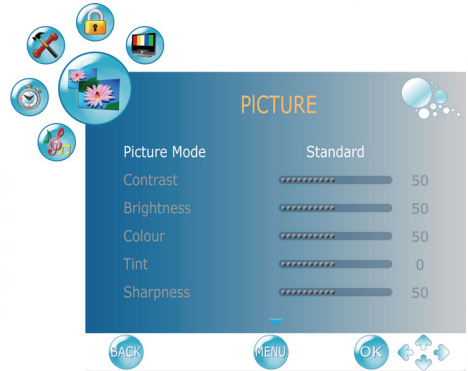

Operations in the OSD menu

For example, to adjust picture sharpness:
1. Press **MENU** to display the OSD menu on-screen.
2. Press ◄ or ► to select your main menu.
3. Press **OK** to enter the submenu.
4. Press ▲ or ▼ to make selection.
5. Press ◄ or ► to make adjustment.
6. Press **MENU** to close the OSD menu.

PICTURE menu

The available menu items are dependent on the input source being selected.
The illustration is for reference only.

Item	Function	Operation	Range
Picture Mode	Provides complete preferred setups adjusted for colour, contrast, brightness, tint, and sharpness to suit various viewing situations. If User is selected, you can customize individual picture setting to your satisfaction: Contrast, Brightness, Colour, Sharpness, and Tint. ☞When DCR is ON, Brightness and Contrast are not adjustable.	Press ◄ or ► to change selection or make adjustment.	• Standard • Mild • User • Dynamic
Contrast	Adjusts image white level so that whites do not wash out surrounding colors.		0 to 100
Brightness	Adjusts image black level, so that detail in the dark areas of an image can be seen.		0 to 100
Colour	Adjusts image color intensity.		0 to 100
Tint	Controls the difference between the green and red regions of the picture.		R50 to G50
Sharpness	Adjusts image sharpness level.		0 to 100
Color Temperature	Adjusts color components independently to achieve a warm or cool effect: Normal/ Cool/ Warm/ User. • Normal: Increases nature tint • Cool: Increases blue tint • User: Allows the user to adjust red, green and blue color component levels independently • Warm: Increases red tint		• Normal • Cool • User • Warm

Item	Function	Operation	Range
Aspect Ratio	Selects through Wide mode settings.	Press ◄ or ► to change selection.	• Full • Zoom1 • Zoom2 • Panorama • Auto • 4:3 • Under Scan or 16:9
Backlight	Adjusting the backlight brightness.	Press ◄ or ► to make adjustment.	0 to 5
Senseye	To set ACE, Noise Reduction, and Skin Tone.		
ACE	Advance contrast enhance. (Standard, Low, Off, High)	Press ◄ or ► to change selection or make adjustment.	• Standard • Low • Off • High
Noise Reduction	Select to reduce the noise level of connected equipment.		• Low • Off • Auto • High • Standard
Skin Tone	Skin Color adjust. (0-10)		0 to 10
Auto Adjust	Press the OK button to automatically adjust the display settings to optimize performance based on the VGA mode.	Press OK	
H-Pos	Adjusts the position of the picture left and right in the window based on the VGA mode.	Press ◄ or ► to change selection.	0 to 100
V-Pos	Adjusts the position of the picture up and down in the window based on the VGA mode.		0 to 100
Size	Controls the width of the picture based on the VGA mode.		-30 to +30
Phase	Controls the signal phase, which can improve focus clarity and image stability based on the VGA mode.		0 to 100

*Auto Adjust, H-Pos, V-Pos, Size, and Phase selections will only appear in VGA input source.

Setting up User Picture mode

You can adjust the settings in the Picture menu and save them as your
Personal Picture Mode. You can press **PICTURE** on the remote control to select these
modes directly.

1. Press **MENU** to display the OSD menu on-screen.
2. Press ◄ or ► to select **PICTURE**, and then press **OK** to enter the PICTURE menu.
3. Press ▼ to select Picture Mode, and then press ◄ or ► to select **User**.
4. Press ▲ or ▼to select Contrast, Brightness, Colour, Tint, Sharpness and then press ◄
    or ► to adjust the settings to your satisfaction.
    ☞When DCR is ON, Brightness and Contrast are not adjustable.
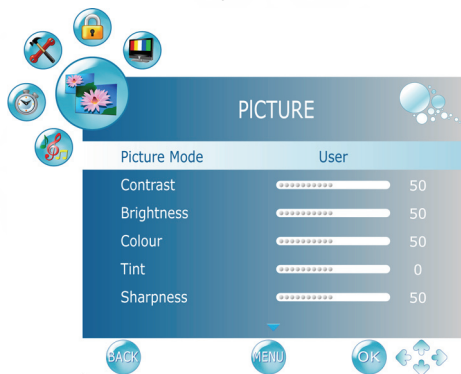
5. Press **MENU** to save the settings and close the OSD menu.

SOUND menu

The available menu items are dependent on the input source being selected.
The illustration is for reference only.

SOUND

Sound Mode	Standard
Balance	0
Bass	50
Treble	50
AVC	Off
Audio Only	Off

BACK   MENU   OK

Item	Function	Operation	Range
Sound Mode	Selects a sound type when viewing programs or videos that support multiple sounds. ☞If you select the User mode, you can individually set the Bass and Treble.	Press ◄ or ► to change selection or make adjustment.	• Standard • Music • Movie • Sports • User
Balance	Adjusts the volume balance of the left or right speaker.		L50 to R50
Bass	Adjusts bass tones for the User Mode.		0 to 100
Treble	Adjusts treble tones for the User Mode.		0 to 100
AVC	To turn on/ off AVC (automatic volume control) function.		• On • Off
Audio only	To turn off the screen picture but keep the sound on. Press any key except **VOL⁺◢** , **VOL⁻◢** or ⋈ **MUTE** to restore.		• On • Off

TIME menu

The available menu items are dependent on the input source being selected.
The illustration is for reference only.

TIME

Clock	01/Jan 10:10
Off Time	Off
On Time	Off
Sleep Timer	Off
Auto Sleep	Off
Time Zone	Canary GMT

BACK   MENU   OK

Item	Function	Operation	Range
Clock	Selects to set the current clock. ☞When in DTV input source, Clock cannot be adjusted. The clock will be synchronized with TV broadcasting.	Press OK, use ◄ or ► to change selection.	• Date • Month • Year • Hour • Minute
Off Time	Allows to set the Off timers that the TV will switch off automatically at the time you select.	Press OK, use ◄ or ► to change selection.	• Repeat • Hour • Minute
On Time	Allows to set the On timers that the TV will switch on automatically and tune to the mode of your choice at the time you select.		• Activate • Hour • Minute • Volume • Mode
Sleep Timer	Set the Sleep Timer to automatically turn off the display. 1 minute before shutdown, a message will display onscreen. At this time, if you wish to cancel the function, press any button on the remote control. Once the time expires, the display will be put to the standby mode automatically.	Press ◄ or ► to change selection.	Off,10 , 20, 30, 60, 90, 120, 180, 240 (minutes)
Auto Sleep	Select on, the TV will be automatically turned off, in case of no signal inTV & input source or no remote control input.		• On • Off
Time Zone	Cycles through the availabletime zones in the country.	Press ◄ or ► to change selection.	

OPTION menu

The available menu items are dependent on the input source being selected.
The illustration is for reference only.

Item	Function	Operation	Range
Language	Select your desired language for the OSD menu.	Press ◀ or ▶ to change selection.	• English • Español • Italiano • Norsk • Polski • Русский • Româneşte • Suomi • Svenska • Česky • Dansk • Deutsch
Audio Languages	Select your desired language for audio. (only available in DTV)		• Primary • Secondary
Subtitle Language	Allows to display subtitle on the scree. (only available in DTV)		• Primary • Secondary
Hearing Impaired	To provide close-captioning function for the hearing impaired, if the program provides it. (only available in DTV)		• On • Off
Country	Displays the country you selected before performing Auto Tuning function. ☞The country cannot be selected from here. To change country, go to Auto Tuning in the Channel menu.		
DCR	To turn on/off the DCR (Dynamic Contrast Ratio) function.	Press ◀ or ▶ to change selection.	• On • Off
SCART Input	Allows selection of the SCART signal input . (only available in SCART)		• AV+RGB • SV
OSD Time Out	Allows selection of the display time of the on-screen menu.		off, 10, 15, 30, 45, 60 (seconds)

Item	Function	Operation	Range
Canal+	To enable SCART connector to support Canal+ Set Top Box (available in French). For normal SCART function, please select OFF. (only available in SCART)	Press ◄ or ► to change selection.	• On • Off
HDMI Audio	When in HDMI input, select where the audio source comes from Auto, PC In, HDMI.		• Auto • PC In • HDMI
Text Mode	Turn off edge sharpness of HDMI Video mode. (only available in HDMI)		• PC • Video
HDMI RGB Range	Selects HDMI RBG Range from Full or Standard. (Only Under HDMI & RGB source)		• Standard • Full
Over Scan	Turn screen overscan on/off for HDMI 720p/1080i/1080p)		• On • Off
Memory Recall	Restores factory settings.	Press OK, use ◄ or ► to select "Yes" to confirm.	

LOCK menu

The available menu items are dependent on the input source being selected.
The illustration is for reference only.
☞ Use the function, must enter a four-digit password. The factory password is 0000.

LOCK

Lock System	Off
Set Password	
Block Program	
Parental Guidance	Off

BACK   MENU   OK
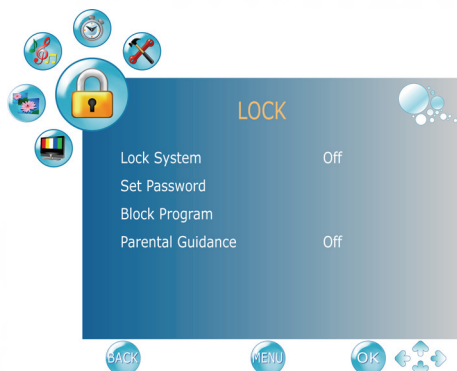
Item	Function	Operation	Range
Lock System	Selects to activate the TV Lock programs.	Press ◄ or ► to change selection.	• On • Off
Set Password	Allows to set the password. Use the function, must enter a four-digit password. The factory password is 0000.	Press OK to enter.	
Block Program	Selects to setup the TV Program Lock options.	Press OK to enter.	
Parental Guidance	Allows to setup the TV Parental Guidance.	Press ◄ or ► to change selection.	4 to 18 year olds, off

CHANNEL menu

The available menu items are dependent on the input source being selected.
The illustration is for reference only.

CHANNEL

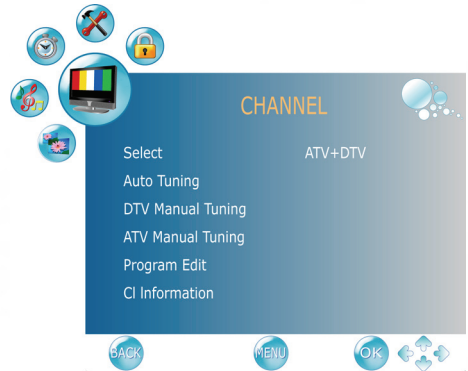|	
Select	ATV+DTV
Auto Tuning	
DTV Manual Tuning	
ATV Manual Tuning	
Program Edit	
CI Information	

BACK   MENU   OK

Item	Function	Operation	Range
Select	Selects the Auto Tuning range.	Press ◄ or ► to change selection.	• ATV+DTV • ATV only • DTV only
Auto Tuning	Press the OK button, the Auto Tuning automatically creates a list of receivable channels.	Press OK to enter Auto Tuning Menu.	
DTV Manual Tuning	Allows adjustment manually for the particular channel with optimal reception.	Press OK to enter DTV Manual Tuning Menu.	
ATV Manual Tuning	Allows adjustment manually for the particular channel with optimal reception.	Press OK to enter ATV Manual Tuning Menu.	
Programme Edit	Allows addition/removal/edition of channels on the channel list.	Press OK to enter Programme Edit Menu.	
CI Information	Allows to display the CI information.	Press OK to enter CI Information Menu.	

Connecting CI(Common Interface) card

To view the scrambled (pay) services in digital TV mode.

1. **TO INSERT A CI CARD**
    Insert the CI card into the slot in the direction of the arrow until it fits.
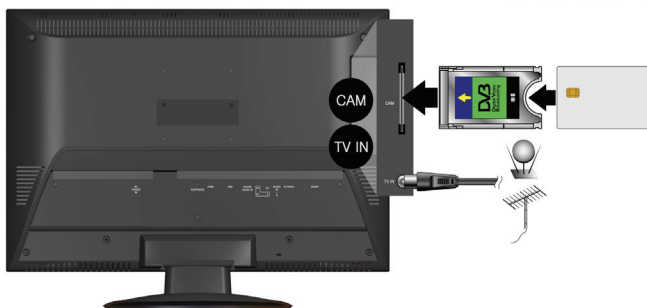
2. TO REMOVE A CI CARD
    When removing the CI card, do not attempt to pull it from its slot. Please push the
    EJECT button as illustrated below.

3. **This function enables you to watch the scrambled services (pay services) in some
    channels.**
    If you remove the CI Module, you can watch the available digital/analogue
    programme in some channels.

Reference

English

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Dimensions
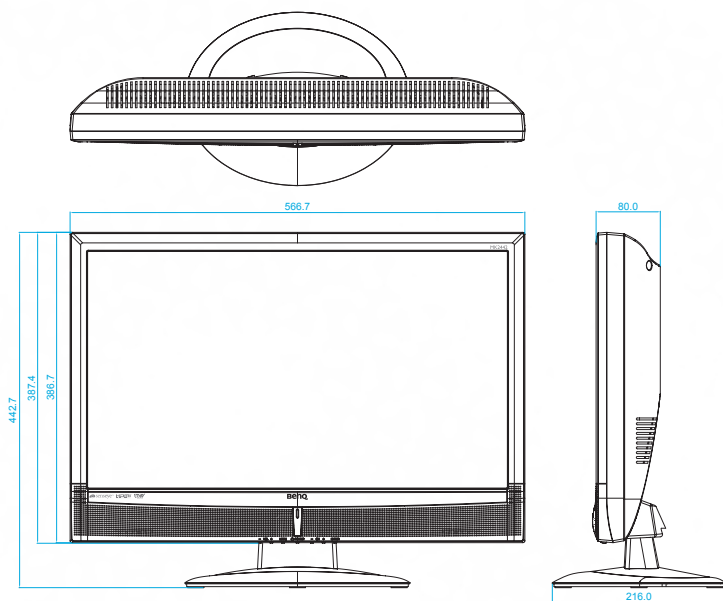
Specifications

Model		MK2442
Weight (Net)	with stand	6.6 Kg
Dimensions (W × H × D)	with stand	566.7 x 442.7 x 216.0 mm
	without stand	566.7 x 386.7 x 80.0 mm
LCD panel size		23.6"
Aspect ratio		16:9
Native resolution		1920 x 1080
Brightness (typical)		300 nits
Built-in speakers		5W x 2
Signal input	Video	• Composite Video (AV) × 1 • S-Video × 1 • Component Video (Y Cb/Pb Cr/Pr) × 1 • Audio × 1 • SCART × 1
	Graphic	• HDMI/DVI × 1 • PC D-Sub × 1 • HDMI/DVI/PC audio × 1
Signal output		• Headset × 1
Power supply		AC 100-240V, 60/50 Hz
Power consumption		60W (Max.)
Operating temperature		0°C ~ 40°C (at sea level)
Storage temperature		-20°C ~ +60°C (at sea level)
Video systems		Supports PAL/SECAM and DVB-T formats

Design and specifications are subject to change without notice.

Supported PC (D-Sub/DVI) input signal resolutions

Resolution	H-Frequency (KHz)	V-Frequency (Hz)	Clock Frequency (MHz)	Note
720 × 400	31.469	70.080	28.320	VESA
640 × 480	31.469	59.940	25.175	
640 × 480	37.861	72.809	31.500	VESA
640 × 480	37.500	75.000	31.500	
800 × 600	35.156	56.250	36.000	
800 × 600	37.879	60.317	40.000	VESA
800 × 600	48.077	72.188	50.000	
800 × 600	46.875	75.000	49.500	
1024 × 768	48.363	60.004	65.000	
1024 × 768	56.476	70.069	75.000	VESA
1024 × 768	60.023	75.029	78.750	
1152 x 864	67.500	75.000	108.000	VESA
1280 x 960	60.000	60.000	108.000	VESA
1280 × 1024	63.981	60.020	108.000	VESA
1280 × 1024	79.976	75.025	135.000	
1440 x 900	55.935	59.887	106.500	VESA
1400 x 1050	65.316	59.900	121.750	VESA
1680 x 1050	65.290	59.954	146.250	VESA
640 x 480	35.000	66.667	30.240	Apple MAC
832 x 624	49.725	74.550	57.283	Apple MAC
1152 x 870	68.681	75.062	100.000	Apple MAC
1920 x 1080	67.500	60.000	148.500	CEA861B

Supported Component Video input signal resolutions

Resolution	H-Frequency (KHz)	V-Frequency (Hz)	Clock Frequency (MHz)	Note
720 × 480	15.735	60i	13.5	SDTV 480i
720 × 480	31.25	60p	27	EDTV 480p
720 x 576	15.625	50i	13.5	SDTV 576i
720 x 576	31.25	50p	27	EDTV576p
1280 × 720	45	60p	74.25	HDTV 720p
1280 × 720	37.5	50p	74.25	HDTV 720p
1920 × 1080	28.13	50i	74.25	HDTV 1080i
1920 × 1080	33.75	60i	74.25	HDTV 1080i
1920 x 1080	27	24p	74.25	HDTV 1080p
1920 x 1080	56.25	50p	148.5	HDTV 1080p
1920 x 1080	67.5	60p	148.5	HDTV 1080p

Supported HDMI input signal resolutions

Resolution	H-Frequency (KHz)	V-Frequency (Hz)	Clock Frequency (MHz)	Note
720 × 480	15.735	60i	13.5	SDTV 480i
720 × 480	31.468	60p	27	EDTV 480p
720 × 576	15.625	50i	13.5	SDTV 576i
720 × 576	31.25	50p	27	EDTV 576p
1280 × 720	45	60p	74.25	HDTV 720p
1280 × 720	37.5	50p	74.25	HDTV 720p
1920 x 1080	28.13	50i	74.25	HDTV 1080i
1920 x 1080	33.75	60i	74.25	HDTV 1080i
1920 x 1080	27	24p	74.25	HDTV 1080p
1920 x 1080	56.25	50p	148.5	HDTV 1080p
1920 x 1080	67.5	60p	148.5	HDTV 1080p

☞ • Resolutions outside of these tables are not recognised and will not be displayed.
   • When you connect the display to a PC, you should adjust the resolution in the display properties of the computer to closely match the native resolution of the display (for example, 1920 x 1080 pixels).
   • To view the best quality picture when using the PC input, you will then need to instruct the display to calibrate itself to the PC signal timing. To do so, select 'Auto' in the 'Picture' menu. See "Auto Adjust" on page 34.

Setting up appropriate output resolution on PC

Before connecting the display to a PC to display PC video, please follow the instructions below (in Windows XP for example) to setup appropriate output resolution.

1. On Windows Desktop, right-click and select Properties from the menu that appears.
2. Click the Settings tab in the window that follows.
3. Drag the Resolution slider and select a compatible resolution according to "Supported PC (D-Sub/DVI) input signal resolutions" on page 45. If your PC supports it, select 1680× 1050 as the output resolution for the best result.
4. Click OK to save the setting and close the window.
5. Press ⊕INPUT on the remote control and use ▲ ▼ to select the VGA input then press OK.

Troubleshooting

There are many external influences and circumstances beyond the control of BenQ which may be causing problems with your display. Some of the more common and user fixable problems are listed below for your information.

Please check the following list before calling your nearest BenQ Customer Service Center, and attempt the following steps to diagnose and fix the problem yourself:

Symptoms	Possible causes
The display does not turn ON	• Check that the power plug is securely inserted into both the AC-IN socket on the display and the wall outlet, and that the wall outlet is switched on (if switched). • Check that power is available from the power outlet by trying another known working appliance (e.g. desk lamp) from that same power outlet.
There is no picture or sound	• Check that the display is turned on (The power indicator should be blue). • Try a different input source to confirm if the symptom is still present or whether the source is at fault. • Check for mis-connection of cables for that input. • Adjust the volume control to check that isn't turned down. • Make sure that the Speaker Out option in the Audio menu is not set to Off.
Improper screen position or size	• Try selecting a different aspect ratio. • Try a different input source to confirm if the symptom is still present or whether the source is at fault.
The image appears distorted	• Ensure the display's aspect ratio is correctly set to suit the image source. • Try a different input source to confirm if the symptom is still present or whether the source is at fault.
"Not supported" appears	The PC VGA output signal resolution is set too high. 1920 × 1080 @ 60Hz is the highest acceptable PC timing.

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